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## YORK BASED K&M ENVIRONMENTAL SCOOP NATIONAL DYNO-ROD AWARD

The measure of success of York based K&M Environmental Services is that just 18 months after setting up, the company has scooped the Best Newcomer Award in the Dyno-Rod Franchisee of the Year Awards.

Owned by Ken Ainsworth, K&M Environmental Services is the local representative in York and North Yorkshire for Dyno-Rod, the UK's leading emergency drain clearance company. Since start up, business levels have increased by over 40% in just 18 months and Ken's team now includes four engineers on the road in the famous day-glo red vans.

The Best Newcomer Award was not just down to the level of turnover that K&M achieved – it was also down to the exceptional customer service that the company provides to businesses, domestic customers and local authorities in the area – a fact acknowledged by the company's customer feedback surveys.

Ken looks forward to a rosy future: "We pride ourselves on professional service. Dyno-Rod is a name that everyone trusts and we look forward to a successful 2006 too."

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